eChicago 2009
Cybernavigating our Cultures

6:30-8:30 pm on Thursday, April 2 and 8:30 am-5.00 pm on Friday, April 3

Dominican University
7900 West Division Street
River Forest, Illinois 60305
http://www.echicago.illinois.edu

The Third Annual eChicago gathering is a practice/policy/research symposium sponsored by the two library and information science schools in the state of Illinois. Co-chairs are Chris Hagar, Dominican University and Kate Williams, University of Illinois at Urbana-Champaign, and the Skokie Public Library. The symposium is hosted with funding from both schools, and parallels a research project of the same name funded by the Institute of Museum and Library Services. Every year at Chicago, practitioners, policymakers and researchers exchange ideas and find better ways to work together. This year we will be asking the questions:

- How are Chicago's neighborhoods bridging the digital divide?
- How are Chicago's ethnic communities represented in cyberspace?
- What is a strategic plan for cyberdemocracy in Chicago? In the US? In the world?

Also this year, we convene with the backdrop of a new presidential administration that is rooted in Illinois, with a new technology platform. And we are living in a more troubled economy, which puts the use of digital resources in an even brighter spotlight as a tool for democratic inclusion. This is expressed in notably higher use of library facilities across Chicagoland. This is also clearly acknowledged in Congress's stimulus bill, as it allocates more than $7 billion to broadband internet deployment, public computing, and innovative uses of technology in local communities. Our program highlights the steps Chicago has already taken in this direction, and what might be next steps.

Thursday April 2, 6:30-8:30 pm in Springer Suite

Chair: **Chris Hagar**, Dominican University

Welcome: **Donna M. Carroll**, President, Dominican University and **John Unsworth,** Professor and Dean, Graduate School of Library & Information Science, University of Illinois at Urbana-Champaign

Speaker: **Matthew Zook,** Associate Professor, Department of Geography, University of Kentucky *"Digiplace and Cyberscapes: Rethinking the Digital Divide in Urban America"*

Q and A

Buffet dinner

Also available this evening: Hands-on GIS Demonstration with **Charles Linville**, University of Illinois at Urbana Champaign Graduate School of Library and Information Science

Friday, April 3, 8.30-5.00

8:30-9:00   Coffee and registration at back of Springer Suite

Available during registration and breaks: Hands-on GIS Demonstration with **Charles Linville** and **Abdul Dakkak**, University of Illinois at Urbana Champaign Graduate School of Library and Information Science

9:00-10:15   Plenary in Springer Suite

Chair: **Kate Williams**, University of Illinois at Urbana-Champaign

Welcome: **Cheryl Johnson-Odim**, Provost and Vice President of Academic Affairs, Dominican University, and **Susan Roman**, Professor and Dean**,** Graduate School of Library & Information Science, Dominican University

Speaker: **Steve Jones**, Associate Dean and Professor, University of Illinois at Chicago *"Via Chicago: Ethnic Media, New Media and the Experience of Migration and Mobility"*

10:15-10:35   Break

Available during break: Hands-on GIS Demonstration

10:35-11.50   Morning breakout sessions

(In Crown 320) *Sustaining the cyberlife of Chicago's ethnic communities*

Chair: **Abdul Alkalimat,** University of Illinois at Urbana Champaign Department of African American Studies and Graduate School of Library and Information Science
Héctor R. Hernández, Rudy Lozano Branch, Chicago Public Library
Sarah Cottonaro, Alsip-Merrionette Park Public Library District, *"The Pui Tak Center: A case study in Chicago's Chinatown"*

Hui Yan, Peking University Department of Information Management and University of Illinois at Urbana-Champaign Graduate School of Library and Information Science
Aiko Takazawa, University of Illinois at Urbana-Champaign Graduate School of Library and Information Science
Brooke Bahnsen, Fremont Public Library
Melissa Martinez [invited]

(In Springer Suite) *The CyberNavigators of Chicago Public Library*

Chair: **Roberto Pang,** CyberNavigator Program Director, Chicago Public Library
Juan Pablo Avalos, Lozano Public Library
Alicia Henry, West Englewood Public Library
Sophia Hou, Chinatown Public Library
Anita Mechler, Humboldt Park Public Library
Debbie Hayes, Woodson Public Library

11:50-12:50   Lunch in the Social Hall or Cybercafé, on your own

Available during lunch: Hands-on GIS Demonstration

12:50- 2.05   Plenary in Springer Suite

Chair: **Chris Hagar**, Dominican University

Speaker: **Carolyn A. Anthony**, Director of Skokie Public Library
"Building Community: Bit by Byte"

2:10-3:25   Afternoon breakout sessions

(In Springer Suite) *The City of Chicago's three Digital Excellence Demonstration Communities*

Chair: **Jan Rodgers,** Graduate School of Social Work, Dominican University
Licia Knight, One Economy, and **Ron Bolton,** Lawndale Christian Development Corporation
Andy Pinçon, Digital Workforce Education Society at West Side Technical Institute, and **Jaime Guzman,** Digital Workforce Education Society
Ernest Sanders, Greater Auburn-Gresham Development Corporation; **Norma Sanders,** Edge Technological Resources, Inc.; .**Donna S. Stites,** Greater Southwest Development Corporation; and **Rev. Rodney Walker**, Teamwork Englewood
Jon Gant, respondent, University of Illinois at Urbana-Champaign Graduate School of Library and Information Science

(In Crown 320) *Academic and activist perspectives on community informatics*

Chair: **Kate Marek**, Graduate School of Library & Information Science, Dominican University
Safiya Umoja Noble, University of Illinois at Urbana-Champaign Graduate School of Library and Information Science
Nate Grant, Chicago State University
Vincent McCaskill, Sunshine Gospel Ministries
Willie Cade, PC Rebuilders & Recyclers, Home of the Computers for Schools Program

3.25-3:45 Break

Available during break: Hands-on GIS Demonstration

3:45-4:45 (In Springer Suite) *eChicago: Can we sketch a plan for cyberdemocracy in Chicagoland?*

Chair: **Abdul Alkalimat**, University of Illinois Graduate School of Library and Information Science and Department of African American Studies
Kate Williams, University of Illinois Graduate School of Library and Information Science
Charles Benton, Benton Foundation
Matt Guilford, Department of Innovation and Technology, City of Chicago
Ryan Croke, Governor's Office, State of Illinois
Zorica Nedović–Budić, University of Illinois Department of Urban Planning

4:45-5:00 Wine and book launch in Springer Suite

Each eChicago symposium becomes a published book. Pick up your copy of eChicago 2008 (complimentary to last year's speakers) and celebrate both 2008 and 2009's events.

About the presenters and panelists

Abdul Alkalimat (Gerald McWorter) was born in Chicago's Cook County Hospital and first lived in the Cabrini projects. He was educated at Edward Jenner Elementary School, Marshall High School, the University of Illinois at Navy Pier, Roosevelt University, and the University of Chicago (PhD). He has worked as chairman of the Chicago Friends of SNCC (Students Non-violent Coordinating Committee), founder and chair of OBAC (Organization of Black American Culture), and founder of Timbuktoo Bookstore. He is the editor of several websites—Malcolm X: A Research Site, Cyberchurch, and eBlack Studies. He authored the Ford Foundation report on Information Technology and Black Studies (2006) and is recognized in Barber's *Black Digital Elite*. He edits the largest listserv in Black Studies, H-AFRO-AM. Currently he is Professor of Library and Information Science and African American Studies at the University of Illinois at Urbana Champaign. His latest book is "The African American Experience in Cyberspace: A Resource Guide to the Best Websites on Black Culture and History" (2003). (mcworter@illinois.edu)

Carolyn A. Anthony has been the Director of the Skokie Public Library since 1985. Previous to that, she held the position of Head of Information Services at the Baltimore County Public Library and earlier the Head of Information and Referral Services at the Enoch Pratt Free Library in Baltimore.

She is a Past President of the Illinois Library Association and a past Chair of the Illinois State Library Advisory Committee. She has served as a member-at-large on the Council of the American Library Association and the Board of the Public Library Association. Ms. Anthony was a member of the Public Library Association Committee that developed *Planning for Results* in 1998 as well as the earlier *Planning and Role Setting in Public Libraries* in 1987. She chaired the committee that developed *Output Measures for Public Libraries*. Ms Anthony chaired the ALA Committee on Education and served as a delegate to all three ALA Congresses on Professional Education. She chaired the Public Library Association's Committee on Information and Referral Services and was the Founding President of the Community Information Section of PLA in 1980.

Currently, she is an active member of the Urban Libraries Council and a member of the PLA Leadership Task Force and the PLA Budget and Finance Committee. She also serves on the Advisory Board for the Graduate School of Library and Information Science at Dominican University. (canthony@skokielibrary.info)

Juan Pablo Avalos is a native of Chicago and has lived in the Pilsen neighborhood all his life. He is very familiar with the community and with the patrons of the library. Juan used to visit the Lozano branch as a kid; he participated in the chess club and other activities in the branch. He is a student of Business Administration at Northwestern Business School. He is fluent in Spanish. He is a cybernavigator at the Lozano branch of the Chicago Public Library. (javalos@chipublib.org)

Brooke Bahnsen is a youth librarian at Fremont Public Library in Mundelein, Illinois. In 2008 she earned her MS in Library and Information Science at the University of Illinois in Champaign-Urbana with research assistantships in the Geology Library and the Community Informatics Lab. She received her undergraduate degree in Geography and Spanish from the University of Arizona, Tucson, and a master's degree in Education also from the University of Arizona. She taught Spanish to grades 1 through 8, studied in Guadalajara, Mexico, and continues her love of studying Spanish by traveling often to Mexico.

Ms. Bahnsen published a map of Illinois land cover while working for the Illinois Natural History Survey in Champaign and several *CI Lab Notes* at the University of Illinois relating to eChicago. Her

interest in library science is broad, including community informatics, GIS (Geographic Information Systems), and Youth Services. (BrookeBahnsen@gmail.com)

Charles Benton has served since 1981 as Chairman of the Benton Foundation. He now also serves as Chief Executive Officer. Charles has also had a long career in the media education and entertainment businesses, including Public Media Inc. He has led the Foundation through its evolution from a grantmaking to an operating foundation devoted generally to the field of communications. In 1978, President Carter appointed Charles as chairman of the National Commission on Libraries and Information Science and as chairman of the first White House Conference on Library and Information Services, held in November 1979. In 1980, he was re-appointed for an additional 5-year-term, during which time he was elected chairman emeritus by unanimous vote of NCLIS commissioners.

From the fall of 1997 to December of 1998, Charles was a member of the Presidential Advisory Committee on Public Interest Obligations of Digital Television Broadcasters, also referred to as the "Gore Commission", whose final report was submitted to the Vice President on December 18, 1998. The Benton Foundation was designated by the co-chairs to serve as a home of the Advisory Committee legacy, acting as an institutional memory and tracking the debate on and progress of the Advisory Committee's report and recommendations. (cbenton@benton.org)

Ron Bolton, Project Manager of Lawndale Christian Development Corporation (LCDC), comes from Lucent Technologies. He held various positions, such as IT Team Leader, Project Manager, Senior Analyst, and Quality Assurance Team Lead with ten years experience consisting of software development, integration, quality assurance, product delivery, and customer support. He is a dedicated professional with a strong ability to manage multiple national and international projects with a diverse team of people. He has a proven team orientated background, leadership, and team management skills. Presently, Ronald is working on the digital excellence program with the New Communities Program (NCP) representing LCDC developing a wireless infrastructure for the North Lawndale community. (rbolton@lcdc.net)

Willie Cade started working on the issue of bridging the Digital Divide back in 1996. The hobby became a fulltime occupation in 2000. Today his company PC Rebuilders & Recyclers (PCRR) is one of the premier refurbishers in the United States. They are so confident in their refurbished product that they offer a 3 year warranty on the hardware. International aid organizations seek out their equipment for their relief efforts. Over the years he has taught introductory and intermediate computer application classes and even today he spends a few days a month staffing his companies 800 support line. (williecade@gmail.com)

Donna M. Carroll is the president of Dominican University, a comprehensive Catholic university of 3500 students located ten miles west of Chicago. As the first lay (external) president of Dominican, appointed in 1994, Dr. Carroll has experienced firsthand the challenges and satisfactions of transforming an institution, and she is actively engaged in issues of strategic planning and fund development. She is currently a trustee of Fordham University and serves on the board of the Council of Independent Colleges. In addition, she is a director of Rush Oak Park Hospital and Oak Park Development Corporation.

Dr. Carroll brings substantial management and organizational development experience to her role as president. It was during Dr. Carroll's tenure as president that Rosary College changed its name to Dominican University. Enrollment has doubled since 1994 and the operating budget has tripled. During the 2007-08 academic year total donations to the University exceeded 12 million dollars. In the context of a well-orchestrated strategic plan, Dominican University has purchased a second campus, introduced multiple new academic programs, completed $75 million in capital improvements and strengthened the University's position internationally. The University just completed a $50+ million capital campaign.

President Carroll came to Dominican University from New York City where she served as Secretary of the University at Fordham University. Prior to her position at Fordham, Dr. Carroll was the Senior Vice President, Dean of the College and Dean of Students at Mount Vernon College in Washington, D.C. In addition to the above board affiliations, she has served on other national, corporate and statewide boards including, Association of Catholic Colleges and Universities, TCF Bank, University of Scranton, Catholic Theological Union, the Cook County Commission on Women, and Fenwick High School. Dr. Carroll was Chair of the Federation of Independent Illinois Colleges and Universities from 2004 to 2006.

Donna Carroll received her BA in English from Wellesley College and master and doctoral degrees in higher education administration and counseling from the University of Cincinnati. She is a graduate of the Harvard Institute for Educational Management, Leadership Washington, the Snowmass Institute and the Oxford Roundtable. President Carroll has been named one of the 100 Women Who Make a Difference by Today's Chicago Woman, and was listed as one of the top ten women in education by the Chicago Sun Times. She received the 1998 Woman with Vision Award from the Illinois Women's Bar Association, the 2004 CEO Leadership Award from the Council for Advancement and Support of Education and the 2007 Athena Award. She is a frequent keynote speaker and workshop facilitator.

Dr. Carroll is a member of The Chicago Network, the Economic Club of Chicago, and the Women's Athletic Club. She resides in Oak Park, Illinois. (dompres@dom.edu)

Sarah Cottonaro was born and raised in Chicago. She graduated from DePaul University, where she was a member of its Honor Program, in 2006 with a B.A. in English Literature. During her time there she also worked as a tutor in the Writing Resource Center and as a mentor to undergraduate Honors students. She has worked in public libraries for the past two years and will complete her MLIS degree at Dominican University this summer. She hopes to continue to work and research within the public sector and has a special interest in libraries and information centers in ethnic communities. (cottsara@dom.edu)

Ryan Croke is a Policy Advisor in the Office of Governor Pat Quinn. In this capacity, he provides research and guidance to the Governor on telecommunications and technology issues, organizes meetings of the Illinois Broadband Deployment Council, and maintains a sprawling "wiki" with a wide range of broadband resources. It includes updates on state projects, funding and legislation. He earned BA and MA degrees (including an undergrad minor in IT Studies from GSLIS!) from the University of Illinois at Urbana-Champaign. (ryan.croke@illinois.gov)

Abdulmajed Dakkak is an undergraduate completing his BS in Pure Mathematics and Computer Engineering at the University of Toledo. Currently he is working on projects using GIS and text mining in the Community Informatics Lab at the University of Illinois at Urbana Champaign Graduate School of Library and Information Science. (dakkak@illinois.edu)

Jon Gant (Ph.D. Carnegie Mellon) holds an appointment as an associate professor in the University of Illinois at Urbana Champaign Graduate School of Library and Information Science. His research interests include electronic government, information technology and organization design; social networks, knowledge management, and information technology; strategic management of information systems; and geospatial technologies. Recent publications include Digital Government and Geographic Information Systems (2004). (jongant@illinois.edu)

Nate Grant is Associate Professor and Head of the Media Productions Unit in the Department of Technology and Learning Resources at Chicago State University. (ngrant@csu.edu)

Matt Guilford, Program Manager of Digital Excellence and Innovation at the City of Chicago. He coordinates efforts across 40 government departments to bridge the digital divide and increase the technological competitiveness of America's third largest city. In collaboration with the Mayor's Office, his team leads public / private partnerships and policy-making in areas such as broadband deployment, digital literacy and technology workforce development. Prior to joining the City in 2007, Guilford developed strategies for technology-based economic growth at the Rhode Island Economic Development Corporation. He holds a degree in history and in biological basis of behavior (behavioral neuroscience) from the University of Pennsylvania. (matthew.guilford@cityofchicago.org)

Jaime Guzman, Resurrection Project's Chicago Digital Excellence Project Manager, is a Chicago native and a resident of the Little Village community, has worked in municipal government, politics and non-profit organizations. Jaime has worked as an Assistant to the Alderman of the 22nd Ward in which he integrated the use of electronic document archiving as an alternative to safeguarding valuable constituent and municipal information. At the Little Village Community Development Corporation he led a coalition of Community Based Organization, local government and law enforcement to decrease the amount of shootings and homicides – much of it resulting in the decrease of 40% in shootings and 60% in homicides over the period of 18 months in the Little Village community. Also during his tenure www.bballontheblock.org was established (it is now www.lvcdc.org/bball) in which young people can take part in an ongoing public safety program that includes video testimonials of the complexities and struggles that young people face everyday. He is currently working on the Digital Excellence Demonstration Communities program, which is focused on technological saturation within the Pilsen community over the next three years. Jaime holds a B.A. in Political Science from DePaul University and is currently working on an MBA. (jguzman@resurrectionproject.org)

Chris Hagar is an Assistant Professor at the Graduate School of Library & Information Science, Dominican University in River Forest where she teaches classes in community informatics, crisis informatics, and research methods. She holds a PhD in Library & Information Science from the University of Illinois at Urbana-Champaign. Chris has also taught at the School of Library & Information Science, San Jose State University, the University of Northumbria, UK, and the International Centre for Information Management Services & Systems, University of Nicholas Copernicus, Torun, Poland. Chris's research explores how communities manage, organize and disseminate information in crisis and emergency situations.

Prior to taking up her position at Dominican University, Chris was Director of Library Development for INASP, an international non-governmental organization where she managed a UNESCO information literacy project in the South Caucasus and facilitated a library and information science curriculum review project at the University of Dar es Salaam, Tanzania and the University of Rajshahi, Bangladesh. Chris has also worked in the USA and UK as an academic librarian. She has been a consultant with the British Council and the UK Department for International Development. (chagar@dom.edu)

Debbie Hayes is a native of New York. She has extensive experience in training and management. She spent some time in the US Navy reaching the rank of Petty Officer 2nd class. Currently she is serving as a Sergeant with the Army Reserves. Currently Debbie is a student of Psychology at Olive Harvey College. She is a cybernavigator at the Woodson branch of the Chicago Public Library. (dehayes@chipublib.org)

Alicia Henry is a native of Chicago and has lived in the West Englewood all her life. Alicia also works as a library page at the West Englewood branch. Alicia enjoys reaching out to the community and during early summer days helps out countless numbers of young patrons by working on their resumes and cover

letters. Alicia is a student of Psychology at Chicago State University. She is a cybernavigator at the West Englewood branch of the Chicago Public Library. (ahenry@chipublib.org)

Héctor R. Hernández, a University of Illinois GSLIS graduate, is a former Hispanic Services Coordinator for the Chicago Public Library. He is currently Branch Manager of CPL's Rudy Lozano Branch. (hernande@chipublib.org)

Sophia Hou was born in China but moved to Chicago two weeks before her first birthday. She grew up in the Chinatown area. Sophia enjoys sharing knowledge by volunteering for ESL classes and homework help tutoring with high school students. She is attending UIC majoring in Psycology. Sophia is fluent in Chinese Mandarin and Cantonese. She is a cybernavigator at the Chinatown branch of the Chicago Public Library. (shou@chipublib.org)

Cheryl Johnson-Odim is Provost and Vice President of Academic Affairs at Dominican University. Previously she was Professor of History and Dean of Liberal Arts and Sciences at Columbia College and prior to that was Chairperson of the History Department and Professor of History at Loyola University Chicago. She has also taught at the University of Wisconsin at Madison. Johnson-Odim has a doctorate in history from Northwestern University and was a Fulbright Fellow in Nigeria. She is a past member on the Boards of Directors of the American Council of Learned Societies and the African Studies Association and a recent Vice Chairperson of the Illinois Humanities Council. She has served on the Advisory Board of the Center for Women's and Gender Studies at Rutgers University and was a founding Editorial Board member of the Journal of Women's History. She is a recent past chair of the Joan Kelly Prize Committee of the American Historical Association. She is currently a member of the Board of visitors' of Northwestern University. Johnson-Odim is a founding member of the Vivian G. Harsh Society of the Carter G. Woodson Library, among other community activities, and is the author of numerous scholarly publications. (cjohnson-odim@dom.edu)

Steve Jones is Associate Dean for Liberal Arts and Sciences, Professor of Communication, Research Associate in the Electronic Visualization Laboratory, Adjunct Professor of Electronic Media in the School of Art & Design at the University of Illinois – Chicago, and Adjunct Research Professor in the Institute of Communications Research at the University of Illinois at Urbana-Champaign. He holds the Ph.D. in Communication from the Institute of Communications Research, University of Illinois at Urbana-Champaign (1987), M.S. in Journalism from the University of Illinois at Urbana-Champaign (1984) and a B.S. in Biology from the University of Illinois at Urbana-Champaign (1984). He served as Head of the Department of Communication at the University of Illinois – Chicago from 1997 to 2003, and as Head of the Faculty of Communication at the University of Tulsa from 1992 to 1997.

Jones is author and editor of numerous books, including *Society Online*, *CyberSociety, Virtual Culture, Doing Internet Research, CyberSociety 2.0, The Encyclopedia of New Media, Rock Formation: Technology, Music and Mass Communication* (all published by Sage), *The Internet for Educators and Homeschoolers* (ETC Publications), *Pop Music & the Press* (Temple University Press) and *Afterlife as Afterimage: Understanding Posthumous Fame* (Peter Lang Publishing). He has published numerous articles in scholarly journals including ones in *IEEE Computer Graphics and Applications, Cultural Studies, Journal of Virtual Environments, Works and Days, Iowa Journal of Communication, Stanford Humanities Review, Journalism and Mass Communication Quarterly, Critical Studies in Mass Communication, The Journal of Broadcasting & Electronic Media* and *American Journalism*. His research interests include the social history of communication technology, virtual environments and virtual reality, popular music studies, internet studies, and media history.

Jones was the founder and first President of the Association of Internet Researchers and serves as Senior Research Fellow at the Pew Internet & American Life Project. He has made numerous

presentations to scholarly and business groups about the Internet and social change and about the Internet's social and commercial uses. He is co-editor of *New Media & Society*, an international journal of research on new media, technology, and culture and edits *Digital Formations*, a series of books on digital media, the Internet and communication (Peter Lang Publishing). His research has been funded by the National Science Foundation and the Tides Foundation. In addition to numerous honors and awards, the National Communication Association (the largest scholarly organization in the field of communication) and the Carl Couch Center for Social and Internet Research created the annual Steve Jones Internet Research Lecture at the National Communication Association convention in recognition of his contributions to the study of communication and technology. (sjones@uic.edu)

Licia Knight manages One Economy's Chicago area programs, which includes the growth and development of on-the-ground digital inclusion programs and the public purpose media properties of One Economy. She has 10 years experience working in underserved neighborhoods and non profit organizations in the areas of strategic planning, community development, and community informatics. Licia has over 20 years of experience in information technology consulting and training and applies this management experience in transforming communities with vital, mission-driven organizations throughout Chicago. One of Licia's major initiatives is the Lawndale Wireless Community Network Collaborative project. The multi-year project is designed to create a 21st century digital ecosystem that leverages the power of technology to create economic, educational and career opportunities for the North Lawndale residents.

Prior to joining One Economy, Licia was the Director of Community Centers of Excellence at Lumity. Her role included managing Community Technology Center partners, and providing oversight to digital literacy training, workforce development and youth services within technology centers, and digital inclusion services. Licia spearheaded the 2010 Digital Literacy Collaboration Project, a multi-year project designed to create a collaboration between Lumity, local Community Technology Centers, and the Chicago Public Library to bring internet based learning and services to thousands of underserved people in Chicago. Ms. Knight has also managed community technology centers and worked in corporate technology consulting prior to moving into the non profit sector.

Licia has served on several school boards and community councils in the Chicago area and southern suburbs. She holds a B. S. degree in Business Administration and Information Science. (lknight@one-economy.com)

Charles Linville has held positions with International Business Machines, the Consortium for International Earth Science Information Network, American University, and Archer Daniels Midland. He has taught in departments of computer science and information systems, environmental studies, and public administration, and has presented at the National Academy of Sciences, Harvard University, and Johns Hopkins University. He also holds an appointment as a Senior Research Scientist at the Illinois Informatics Institute (I3) at the University of Illinois Urbana-Champaign, where he directs the I3 Corporate Roundtable.

He holds a BS and MS from Case Western Reserve University, and a PhD in Engineering and Public Policy from Carnegie Mellon University. (linvill@illinois.edu)

Kate Marek is an Associate Professor at the Graduate School of Library & Information Science, Dominican University. Her teaching and research interests include: information policy, digital libraries and internet development and design, leadership and librarianship and change. (kmarek@dom.edu)

Melissa Martinez is a first year graduate student in the LEEP program at the Graduate School of Library and Information Sciences at the University of Illinois at Urbana-Champaign, concentrating in community informatics and special collections. She graduated from Indiana University Fort Wayne in 2008 with a

BA in History and a minor in Political Science. This past spring, Melissa started two graduate research assistantships: one with the IMLS youth community informatics project at Chicago's Puerto Rican Cultural Center and the second with the IMLS community informatics corps grant, assisting with the organization of the Community as Intellectual Space Symposium for Paseo Boricua in June 2009. She has been working on the archival project that is underway between the University of Illinois at Chicago, the University of Illinois at Urbana-Champaign, and the Puerto Rican Cultural Center since October 2008. (martin93@illinois.edu)

Vincent McCaskill is Community Technology Center Director for Sunshine Gospel Ministries, a position he has held for three years. He is a Microsoft Certified Trainer who loves to see people learn. (vincent@sunshinegospel.org)

Anita Mechler was born and raised in San Antonio, Texas, where both sides of her parents are from. Anita is a founding member and participant of Windy City Rollers, a roller-derby league. She also volunteered in several roles with Amnesty International. Anita has a BA in Sociology and Women's Studies and she just recently completed her MLIS from Illinois at Urbana-Champaign. She is a cybernavigator at the Humboldt branch of the Chicago Public Library. (amechler@chipublib.org)

Zorica Nedović-Budić is a professor of urban planning and geographic information systems (GIS) in the Department of Urban and Regional Planning, University of Illinois at Urbana-Champaign. She received her PhD degree from the University of North Carolina at Chapel Hill in 1993. Her research and teaching revolves around the issues of GIS implementation, impact and applications in urban planning, building of spatial data infrastructures (SDI), urban development and ICT, and urban planning in transitional societies (Eastern/Central Europe in particular). She has been an active member and served on the Board of Directors of the Urban and Regional Information Systems Association (URISA) and the University Consortium for Geographic Information Science (UCGIS). She also served for six years as the book review co-editor for the *Journal of the American Planning Association*. She is currently a member of the editorial boards of the *URISA Journal, International Journal of Spatial Data Infrastructure Research, Journal of Urban Planning and Development, International Journal of Knowledge-Based Development, Spatium and Territorium*. Her recent book *The Urban Mosaic of Post-Socialist Europe: Space, Institutions and Policy* was published by Springer in 2006. (budic@illinois.edu)

Safiya Umoja Noble is currently in the University of Illinois Graduate School of Library and Information Science MS program and entering the Ph.D. program next fall. She is focusing her work in GSLIS on Community Informatics to better leverage technology as a tool for working in under-served communities. She is especially interested in the preservation of knowledge and wisdom in communities and examining technology use and innovation from the perspective of the marginalized. She is most interested in technology stratification and its implications in the emerging knowledge economy. Safiya spent her professional career in multicultural marketing and community engagement and has worked close to 20 years on public-private partnerships between grassroots organizations, universities, companies, and African-American and Latino communities. She plans to refine her research skills in Human Computer Interaction and Community Informatics in an effort to understand the implications of race, class and gender on technology innovation. She holds a B.A. from California State University, Fresno in Sociology with a minor in Ethnic Studies and did two years of graduate work at San Jose State University in Sociology with an emphasis on Critical Race Theory and Gender Studies. (snoble@illinois.edu)

Roberto Pang graduated from The Ohio State University with a BS in Mechanical Engineering in 1997. He started his professional career with a Chicago nonprofit, Midtown Educational Foundation, as their Technology Director. At Midtown he oversaw the integration of computers and technology into their

afterschool programs for Chicago's inner city kids. He also oversaw the adaptation and deployment of IT into the administrative operations. In 2001 Roberto cofounded an IT consulting and database development company. Roberto's role was on sales and project management, determining clients' requirements for databases. Clients included UIC College of Medicine, University of California San Diego School of Medicine, and the University of Minnesota Duluth School of Medicine. In 2006 Roberto joined another Chicago nonprofit, Casa Central, as their Community Technology Center Instructor where he had the chance to provide computer training to adults as well as Casa Central's own staff. Roberto joined the staff of the Chicago Public Library in early 2008 as the CyberNavigator Program Manager. He manages and oversees the daily operations of this City-wide program. Roberto remains in constant communication with CyberNavigators and branch managers to assure the smooth running of the program and a high level of service to Library patrons.

Roberto is originally from Honduras. He grew up in Honduras speaking Chinese Cantonese at home and Spanish and English at school. (rpang@chipublib.org)

Andrew Pinçon, P.E., has 30 years experience in international engineering, technology and business management experience, and is the Executive Director of Digital Workforce Education Society (DWES), an Illinois non-profit 501-c-3 based out of City Colleges of Chicago's West Side Technical Institute. DWES maintains offices and training facilities at two City Colleges of Chicago campuses, West Side Technical Institute and Wright Humboldt Park Vocational Education Center; manages a computer and electronic recycling facility at the Cook County Sheriff Boot Camp Prison in Chicago; and computer recycling facilities with Marquette University at the Milwaukee Area Technical College and in West Bend, Wisconsin. DWES manages the electronic and Computer Recycling and Refurbishing programs for City Colleges of Chicago's eight two-year community colleges and 10 vocational education and satellite campuses in Illinois and all of Marquette University's electronic and computer recycling and Refurbishing Programs.

Andrew was the only environmental engineer on Mayor Richard Daley's Council of Technology Advisors Digital Divide Sub-Committee from 1998 through 2002, which helped fashion the computer Recycling Program and led to the formation of DWES to serve City Colleges of Chicago's computer recycling and training program. Over the past 10 years as Executive Director of DWES he has integrated and institutionalized the recycling of electronic and computer equipment into a job creation and entry level job training program, which he now oversees at two City Colleges of Chicago campuses, West Side Technical Institute, and Wright College Humboldt Park Vocational Education Center. These entry level technology programs train cohorts of 20 students at each campus in computer recycling, refurbishing and reuse and provide A+ Certification to graduates of these programs. He and his colleagues at DWES also created the entry level technology training program for the Cook County Sheriff Boot Camp Prison which is adjacent to West Side Technical Institute. This job training program was awarded the US Department of Labor Employment Training Administrations Award in 2008.

Andrew served as the US Small Business Administration's Illinois District Technology Advisor from 1997 through 2002 and as Technology Advisor for the Illinois Department of Commerce and Community Affairs (DCCA) and Department of Commerce and Economic Opportunity (DCEO) since 1998. He has been responsible for a number of technology initiatives and training programs used by DCCA and DCEO over the past 10 years. He developed, installed and currently maintains the DCEO Small Business Development Center's (SBDC) videoconferencing network which links over 20 DCEO Small Business Consulting Offices and the DCEO Webcast and Online Collaboration Portal used throughout Illinois by the SBDC Network. DWES is a DCEO Illinois Entrepreneurship Network Affiliate.

Over the past 10 years, DWES has developed online distance education technology which is used on the refurbished computers and by other Illinois, national and international education institutions, K-12 schools and education professionals. These online distance education technologies deliver a variety of training programs to the desktop furthering the goal of DWES to facilitate life long learning to urban,

suburban and rural populations. Andrew and his colleagues in DWES are recognized internationally for their work in Distance Education. In 2003, DWES was a Delegate Agency for the United Nation's First World Summit on the Information Society (WSIS) in Geneva, Switzerland and conducted live video streaming and live webcasts from the WSIS Summit to a global Audience unable to attend the Summit in Geneva.

Prior to DWES, Andrew was the President of Alado Development, Ltd., an Illinois technology consulting firm providing telecommunications training and consulting to Lucent Technology, Qwest Telecommunications and Compaq Computer Corp for eight years throughout the Midwest. In 1974 he built an International Environmental Engineering company based on his environmental patented technology, Ionization Internationale,Ltd., in Chicago with wholly owned subsidiaries in Norway, Holland, Singapore, Chicago and Denver. As President, he was responsible for an international staff of 364 engineers, technicians and managers. In 1992 he sold his company to his partners. Andrew holds a B.Sc. from Duke University and a M.Sc. from Louisiana State University in Environmental Engineering. (pincon@digibridge.org)

Jan A. Rodgers brings over 35 years of micro, mezzo and macro levels of social work experience to her teaching at Dominican University's Graduate School of Social Work as a Visiting Assistant Professor. Professor Rodgers was a Specialist Professor at Monmouth University in New Jersey in the Department of Social Work from 2000-2004. She has taught Foundation and Advanced Social Work Practice Courses, Advanced Field Practicum Courses, Human Behavior and Social Environment, Practice Evaluation, and Family Centered Policy in a Global Context. Research interests include human trafficking, the library as part of the social service network, community informatics, the use of technology in International Field Placements, social service agencies and international community development, spirituality and social work, teaching approaches to group work practice, self help industry in advanced social work practice, and international social work. She has her MSW from the University of Pennsylvania and an MLIS from Dominican University. She is the Editor-in-Chief of the newly established open access, peer reviewed journal: *Journal of Global Social Work Practice,* available at www.globalsocialwork.org. (jrodgers@dom.edu)

Susan Roman is Dean and Professor at Dominican University's Graduate School of Library and Information Science (GSLIS). She received her undergraduate degree from Washington University in St. Louis, her master's degree in library science from Dominican University, and holds a Ph.D. from the University of Chicago. She has been a librarian at the Deerfield Public Library, the Northbrook Public Library, and the American Medical Association, consultant to the Center for the Book in the Library of Congress, and has taught in the graduate library schools at The University of Chicago and Dominican University. From 1986 until 2005, she served in various capacities at the American Library Association, including Executive Director for the Association for Library Service to Children and the Association of Library Trustees and Advocates, as well as Director of Development. She currently serves on the Council of the American Library Association and on the Board of Directors for the Association for Library and Information Science Education.

Ms. Roman is a member of the national advisory committees for the International Children's Digital Library, First Book, Public Television's Ready to Learn, Reading is Fundamental, and for PBS's children's television series "Reading Rainbow." She has led delegations of children's literature specialists to Russia, Eastern Europe, Brazil, Cuba, Australia, India and China. Having raised millions of dollars in both private and federal funds for library programs and initiatives, Susan Roman also is an author and frequent speaker on issues related to fundraising, graduate library and information science education, public libraries, management, family literacy, and children's services. (sroman@dom.edu)

Ernest "Ernie" Sanders functions as the New Communities Program Organizer for the Greater Auburn-Gresham Development Corporation (GADC). Ernie is a business professional of 25 years and has worked on a national cause to reduce Recidivism and promote Re-entry for ex-offenders. He is a community activist and a candidate for a Masters Degree in the areas of Workplace & Traffic Safety. Ernie recently attended Harvard University's Divinity School and earned a certification in Faith Based Community and Economic Development.

Ernie has authored two Christian self-help books and has extensive knowledge in capacity building, strategic planning, leadership and team development, property management and communications. Ernie functions as inner-office technical advisor, and coordinates and directs the communications effort for the organization. His strengths are mostly demonstrated through interpersonal and project management skills. (esanders@gagdc.org)

Norma Sanders is an information technology professional with Edge Technological Resources, Inc., consultants to Chicago Public Schools and others, including her current assignment to the Digital Excellence partnership working in three South Side community areas. She graduated in electrical engineering from the University of Illinois at Urbana Champaign and worked for Motorola in a succession of responsible positions managing software development projects as well as information technology support and IT client solutions. (nsanders@edgefirst.com)

Donna S. Stites has been with Greater Southwest Development Corporation (GSDC) since September 2001. She moved here to Chicago from Boston to head up a new housing development department at GSDC, focusing on home ownership education and housing rehab. A year later, Donna was promoted to First Deputy Director and since 2003 has also served as the New Communities Director, a LISC/Chicago initiative funded by the John D. and Catherine T. MacArthur Foundation. Under her leadership, GSDC became HUD certified as a Home Ownership Center and established and funded a Center for Working Families (modeled after the Annie E. Casey model in Baltimore) which has been in operation for the past three years.

For the past two years, Donna has also held the position of Chief Operating Officer at GSDC, along with her responsibilities' as New Communities Director. Over the course of the past eight years, Donna has been responsible for bringing in over three million dollars of neighborhood funding for a wide range of new projects and programs on the southwest side of Chicago. Prior to this, Donna has held positions at Urban Edge; a community development corporation located in the Roxbury/Jamaica Plain neighborhood in Boston, MA, in both the development and the community services divisions. With over twenty - five years of non-profit management experience, Donna has successfully developed housing programs, educational and training initiatives and coordinated four neighborhood planning processes while on the east coast. While in Boston, she completed her Masters' degree in Management at Lesley College in Cambridge. She has served as facility member at Daley College in Chicago and has been teaching in the Business and Continuing Education Departments at Triton College for the past two years. (d.stites@greatersouthwest.org)

Aiko Takazawa is a doctoral student at the Graduate School of Library and Information Science at UIUC and a research assistant for Community Informatics Lab led by Dr. Kate Williams. Her research focuses on uses of ICTs in local communities, particularly for recovering from crisis and disasters. Her personal experience involved in community disaster response as a volunteer in the 1995 Kobe earthquake in Japan drives her research to this direction. The overlays of her research interests are values in sustainability of community and culture and respect for human rights. She earned her Master's degree at the School of Information, University of Michigan. During the master's program, she worked few community informatics projects including Technology Opportunities Project Archives, Senegalese Association of

Michigan information and communication studies, and the outcome based evaluation for Washtenaw County Library for the Blind and Physically Impaired. (aikot@illinois.edu)

Nicol Turner-Lee, Senior Vice President, External Affairs, One Economy, manages One Economy's Midwest programs, including the growth and development of Beehive Web properties. She has over 10 years of experience working in the areas of local asset mapping, resource mobilization, community organizing, community technology, and organizational development in New York, Illinois, Michigan and Georgia.

Prior to joining One Economy, Nicol founded the Neighborhood Technology Resource Center (NTRC), a non-profit organization that provides technology training and Internet access to low-income residents in two Chicago neighborhoods. NTRC has been recognized as a leading community technology center by HUD's Chicago Neighborhood Networks program and as one of 15 model facilities in Illinois.

Nicol is a former Research Fellow with Northwestern University 's Asset-Based Community Development Institute and has served as adjunct faculty at Northwestern, North Park , and East-West Universities . She has a doctorate in Sociology from Northwestern University and a Certificate in Nonprofit Management from the University of Illinois-Chicago. (nturnerlee@one-economy.com)

John Unsworth is Dean of the Graduate School of Library and Information Science (GSLIS) at the University of Illinois, Urbana-Champaign, with appointments as Professor in GSLIS, in the department of English, and on the Library faculty. During the previous ten years, from 1993-2003, he served as the first Director of the Institute for Advanced Technology in the Humanities, and a faculty member in the English Department, at the University of Virginia. For his work at IATH, he received the 2005 Richard W. Lyman Award from the National Humanities Center. He chaired the national commission that produced *Our Cultural Commonwealth*, the 2006 report on Cyberinfrastructure for Humanities and Social Science, on behalf of the American Council of Learned Societies, and he has supervised research projects across the disciplines in the humanities. He has also published widely on the topic of electronic scholarship, as well as co-directing one of nine national partnerships in the Library of Congress's National Digital Information Infrastructure Preservation Program, and securing grants from the National Endowment for the Humanities, the National Science Foundation, the Getty Grant Program, IBM, Sun, the Andrew W. Mellon Foundation, and others. His first faculty appointment was in English, at North Carolina State University, from 1989 to 1993. He attended Princeton University and Amherst College as an undergraduate, graduating from Amherst in 1981. He received a Master's degree in English from Boston University in 1982 and a Ph.D. in English from the University of Virginia in 1988. In 1990, at NCSU, he co-founded the first peer-reviewed electronic journal in the humanities, Postmodern Culture (now published by Johns Hopkins University Press, as part of Project Muse). He also organized, incorporated, and chaired the Text Encoding Initiative Consortium, co-chaired the Modern Language Association's Committee on Scholarly Editions, and served as President of the Association for Computers and the Humanities and later as chair of the steering committee for the Alliance of Digital Humanities Organizations, as well as serving on many other editorial and advisory boards. He was born in 1958, in Northampton, Massachusetts; in 1978, he married Margaret English, with whom he has three children: Bill, Thomas, and Eleanor. Further information is at: http://www3.isrl.uiuc.edu/~unsworth/. (unsworth@illinois.edu)

Rev. Rodney C. Walker is currently the Executive Director of Teamwork Englewood. Teamwork Englewood is a local neighborhood intermediary that provides leadership and expertise for collaborative community development approaches. The work of Teamwork Englewood is to ensure that the locally developed Quality of Life Plan – "Making a Difference in Englewood "is implemented through strategic collaboration. Teamwork Englewood is a 501c3 non for Profit Corporation formed in April 2003 to serve as a positive catalyst for change in the Englewood community. Initially established through the efforts of

three Englewood stake holders, Greater Englewood Parish United Methodist Church, St. Bernard Hospital and Park National Bank.

Rev. Walker has also served as a Project Manager for Illinois Health Connect, a statewide Primary Care Case Management program. Through the Illinois Department of Healthcare and Family Services (HFS) Medical Assistance. In this role he helped to establish a medical home model of health care for Medicaid participates in the state of Illinois. He managed a team of over 150 employees' whom enrolled doctors into this program and enrolled 1,200,000 million clients into the program. The program operated a call center which operated Monday – Saturday with 40 Customer Services Representative, employed 52 Outreach Education workers whom were located within the Department of Human Services office throughout the state of Illinois.

Prior to Rev. Walker service to a state wide Medicaid program he was a Practice Director for Access Community Health Network for several years were he managed the day to day operations of 15 Community Health Centers and served as Interim Chief Operations Officer for a year. These Community Health Center provided primary health care, behavioral health and a variety of social service programming to low income families in Cook County and DuPage County.

Rev. Walker also serve as Pastor of Social Justice for Burnside Community Baptist Church where he has coordinated several international medical mission trip to Haiti, Ghana, Panama, Dominican Republic, Mexico and Canada. (rwalker@parknatl.com)

Kate Williams (PhD, University of Michigan School of Information) is an assistant professor at the University of Illinois at Urbana Champaign Graduate School of Library and Information Science. She began community technology work in 1993 at the Chicago Area Project teaching women to use an Apple 2e, helped organize the Job?Tech conferences at UIC, MIT, and UCLA, and has taught at Devry University in Chicago, University of Toledo, Dominican, and UIUC. A case study of a community technology center in Toledo was the start of her research in community informatics. She founded the eChicago symposium in 2007 and leads the IMLS-funded eChicago study of IT use in Chicago's ethnic communities. Her work uses social capital and social network theory to measure and model the sustainability of IT use in local communities. (katewill@illinois.edu)

Hui Yan is currently a Ph. D. candidate in Dept of Information Management, Peking University, China and a visiting student in Graduate School of Library and Information Science, UIUC. His research interests include community informatics and digital inequality within China and between China and other countries, ICT use by disadvantaged groups, information services for public interests, information policy. His doctoral dissertation will focus on Community Informatics. Recent publications include "Community Informatics: An Emerging Field" (2009), "Trends of Policies on Information Resources Exploiting and Usage for Public Benefits in China: Research Based on Content Analysis" (2009). He has published 24 papers in peer-reviewed periodicals and proceedings in China. (hyanpku@gmail.com)

Matthew A. Zook is currently an associate professor in the Geography department at the University of Kentucky in Lexington, KY. His interest centers on the impact of technology and innovation on human geography. He has an extensive record of articles in peer-reviewed academic journals such the *Annals of the Association of American Geographers, Journal of Economic Geography, GeoForum, Environment and Planning A, Journal of Transportation Geography* and *International Journal of Urban and Regional Research*. His first book *The Geography of the Internet Industry: Venture Capital, Dot-coms and Local Knowledge* was published by Blackwell in 2005 as part of its Information Age Series, M. Castells (Series Editor). He is also the Primary Investigator for a NSF Project entitled "Connecting Cyberspace to Place: Understanding the Evolution of Transactions and Value Chains in Electronic Commerce". He obtained a B.A. from Earlham College, a M.R.P. in City and Regional Planning from Cornell University and a Ph.D. in City and Regional Planning from University of California, Berkeley. (zook@uky.edu)

Getting online today

The Cybercafé's networked computers (outside Springer Suite) are at your service, username "guest," password "dominican." To use your laptop on Dominican's wireless network, open your browser and either login with your Dominican network ID or click "Guest Access." You will receive multiple security messages during the login process. Please choose "Yes" to be sure that you access the network properly. You will now be logged onto the network. We recommend that laptops have the latest operating system updates, and updated antivirus software.

Dominican University uses a network authentication and validation security system to prevent "infected" computer systems from gaining access to the network and infecting other systems. This ensures a safe, secure and reliable network for you. What Cisco Clean Access does:

- Helps prevent disastrous outbreaks of viruses and worms by scanning your computer for certain patch and antivirus requirements set by the administrator
- Offers an easy way for you to fix your own computer without visiting the help desk

What Cisco Clean Access does NOT do:

- Cisco does not monitor traffic
- Cisco cannot access your usernames and passwords
- Cisco does not block specific applications
- Cisco cannot see what's on your hard drive

Bandwidth is a lot like fossil fuels—it's a limited resource. We have to make sure this resource is available to those who need it. When viruses and worms hit, they take the network down, and they can crash your computer. The majority of these viruses and worms are avoidable, but only if all computers are updated with the latest Microsoft patches and antivirus updates. So we chose Cisco's software to make sure that every computer coming onto the network has the best possible defenses already on it. Is it a pain? Sure, especially in the beginning if you haven't ever patched your computer. But if it saves you from losing a term paper—and lets the support department focus on improving the network instead of fixing laptops—it's probably a fair price to pay.